



**SOUTH CAROLINA STATE UNIVERSITY'S
BARRACUDA EMAIL SECURITY SERVICE**

WHAT IS BARRACUDA EMAIL SECURITY SERVICE?

South Carolina State University (SCSU) uses Barracuda Email Security Service to scan both inbound and outbound email messages for faculty, staff, and students. Barracuda Email Security Service helps identify and block or quarantine unwanted spam, phishing, infected, or malicious email messages.




DAILY QUARANTINE NOTIFICATIONS


- ❖ SCSU users receive multiple quarantine notifications daily, indicating that there are quarantined messages in their Message Log. The Message Log allows you to manage your quarantined messages.
- ❖ Quarantine notifications are sent at predefined intervals (set by SCSU Network Administrator). Please note: New notifications are only sent out if a new mail is quarantined since the last notice.



DAILY QUARANTINE NOTIFICATIONS

Barracuda Email Security Service Quarantine Notification

 Barracuda Networks
Tue 3/30/2021 10:42 AM
To: [REDACTED]

 [REDACTED]

1 Inbound Quarantine Emails
dsummer4@scsu.edu

From	Date	Subject	Actions
edX <news@edx.org>	03/30/21 09:11 AM	BRAND NEW deadline added for BU's online MBA program!	DELIVER ALLOW LIST BLOCK LIST

[VIEW MESSAGE LOG](#)

Click **DELIVER** to have that message delivered to your primary inbox.

Click **ALLOW LIST** to have that message delivered to your primary inbox and have that sender added to the Allow List.

Click **BLOCK LIST** to have that sender added to the Block List.

Disclaimer
Please do not forward this email. Forwarding this email will give the recipient access to all the emails in your Barracuda Email Security Service inbox.

About this email
This email was sent from Barracuda Essentials for Email Security because you or your administrator has requested that you be notified of your quarantined messages.

Barracuda Email Security Service Quarantine Notification

BN

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Tue 3/30/2021 10:42 AM
To: [REDACTED]



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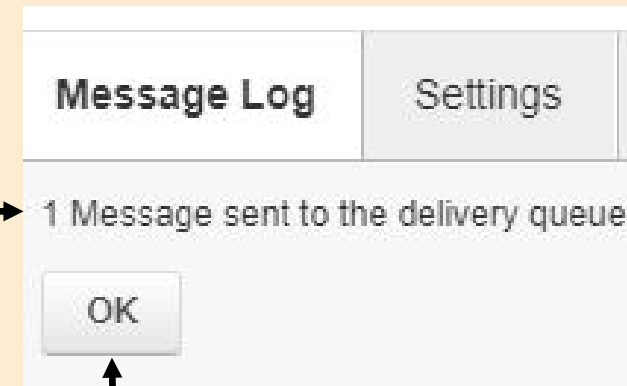
When receiving the Quarantine Notification, you have three options/actions to manager your mail:

- ✓ Click **DELIVER** to have that message delivered to your primary inbox.
- ✓ Click **ALLOW LIST** to have that message delivered to your primary inbox and have that sender added to the Allow List.
- ✓ Click **BLOCK LIST** to have that sender added to the Block List.

DELIVER:
To move quarantined messages to your inbox, click "**DELIVER.**"



A confirmation message will be displayed in a new browser tab.



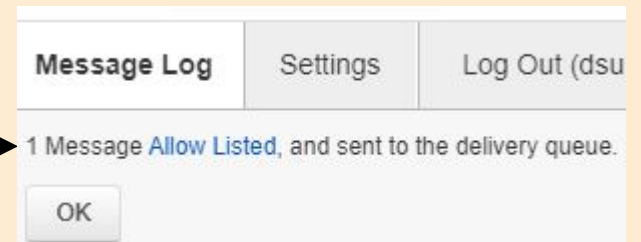
Click Ok to confirm.

ALLOW LIST:

To have quarantined messages delivered to your inbox and have that sender added to the **ALLOW LIST**, click **ALLOW LIST**.



A conformation message will be displayed in a new browser tab.



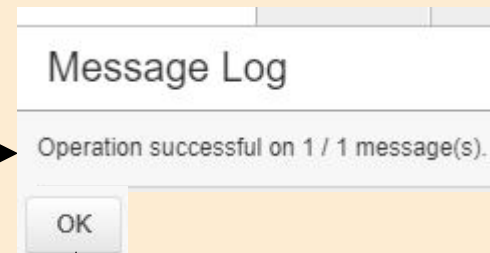
Click Ok to confirm.

BLOCK LIST:

To have quarantined messages blocked and to have that sender added to the **BLOCK LIST**, click **BLOCK LIST**.



A confirmation message will be displayed in a new browser tab.



Click Ok to confirm.

MESSAGE LOG:

The Message Log displays inbound email traffic that passes through the Barracuda Email Security Service for your account.

Barracuda Email Security Service Quarantine Notification

BN Barracuda Networks
Tue 3/30/2021 10:42 AM
To: [REDACTED]

Barracuda Essentials [REDACTED]

1 Inbound Quarantine Emails
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About this email
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Click **View Message Log** to manage your quarantined messages.

MESSAGE LOG

You can filter messages in the log by **All, Allowed, UI delivered, Not Allowed, Blocked, Quarantined, or Deferred.**

Message Log ?

Message Filter: Quarantined Reading Pane: Right Bottom Off

Search: 2 days Search Advanced Search Saved Searches (1 to 8)

Allow List Recategorize Export Deliver Delete

	From	To	Subject	Date	Size	Delivery	Reason	Score
<input type="checkbox"/>	Blackboard		» #BbWorld21: Your Time To Shine Is Here!	11:03AM	36 KB	Not Delivered	Score	0.1
<input type="checkbox"/>	edX		» BRAND NEW deadline added for BU's online MBA program!	09:11AM	32 KB	Not Delivered	Score	0.69
<input type="checkbox"/>	Twitter		» WIS News 10 shared "Rutgers to require students to be vaccinated for..."	03/29 0...	102 KB	Not Delivered	Email Categoriz...	
<input type="checkbox"/>	scstate@edusup		» Escalating Case # 2038-2639 to South Carolina State University	03/29 0...	5 KB	Delivered f...	Sender Policies, ...	0.5
<input type="checkbox"/>	Grammarly Insig...		» Records are meant to be broken.	03/29 0...	90 KB	Not Delivered	Score	1.51
<input type="checkbox"/>	Twitter		» @inforsourcecon, check out the notifications you have on Twitter	03/29 0...	32 KB	Not Delivered	Email Categoriz...	

To deliver a message labeled “not delivered”, click on the message and select “Deliver.” To deliver the message and add the sender to the Allow List, click “Allow List.”

Message Log [?](#)

Message Filter: Quarantined Reading Pane: Right Bottom Off

Search: 2 days Search Advanced Search Saved Searches (1 to 10)

Allow List Recategorize Export Deliver Delete

	From	To	Subject	Date	Size	Delivery	Reason	Score
<input type="checkbox"/>	PND		Philanthropy News Digest (March 30, 2021)	02:30PM	56 KB	Not Delivered	Score	0.32
<input type="checkbox"/>	King's Hawaiian		SNEAK PEEK: Legendary Sandwiches from Coast to Coast, Hawaiianized!	02:05PM	28 KB	Not Delivered	Score	0.2
<input type="checkbox"/>	Blackboard		#BbWorld21: Your Time To Shine Is Here!	11:03AM	66 KB	Not Delivered	Score	0.1
<input type="checkbox"/>	edX		BRAND NEW deadline added for BU's online MBA program!	09:11AM	32 KB	Not Delivered	Score	0.69
<input type="checkbox"/>	Twitter		WIS News 10 shared "Rutgers to require students to be vaccinated for..."	03/29 0...	102 KB	Not Delivered	Email Categoriz...	
<input type="checkbox"/>	scstate@edusup...		Escalating Case # 2038-2639 to South Carolina State University	03/29 0...	5 KB	Delivered f...	Send Policies, ...	0.5
<input type="checkbox"/>	Grammarly Insig...		Records are meant to be broken.	03/29 0...	90 KB	Not Delivered	Score	1.51
<input type="checkbox"/>	Twitter		@inforesourcecon, check out the notifications you have on Twitter	03/29 0...	22 KB	Not Delivered	Email Categoriz...	
<input type="checkbox"/>	Marion Robins...		ED308-01-SPRING-2021 Generic Teaching Methods: Test#3	03/29 1...	2 KB	Delivered f...	Score, Sender P...	0.6
<input type="checkbox"/>	Twitter		WIS News 10 shared "GRAPHIC: 14-year-old accused of crashing stolen ..."	03/28 1...	10 KB	Not Delivered	Email Categoriz...	

Message was quarantined due to Score (0.318). [Show Details](#)

Message Source **Allow List** Block Download Show Message History Open Deliver Delete Report as incorrectly blocked

View this email in your [browser](#). Connect with us

PND by **Candid**. March 30, 2021 Volume 28, Issue 13

News

This week's digest includes news about Comcast's plans to invest \$1 billion over the next decade to help close the digital divide; a commitment by the Gilbert Family Foundation and Becket Community Fund to invest \$500 million over ten years in support of

Deliver this message and add sender to the Allow List.

Deliver this message to your inbox

To Block a message, click on the message, then click **“Block”** and select **“Domain”** or **“Email.”** Select **“Domain”** only if your wish to **BLOCK ALL** messages from this sender. Select **“Email”** to **ONLY BLOCK** this email.

Message Log [?](#)

Message Filter: Quarantined Reading Pane: Right Bottom Off

Search: [] 2 days Search Advanced Search Saved Searches (1 to 10)

Allow List Recategorize Export Deliver Delete

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Choose **“Domain”** or **“Email”**

A FEW THINGS TO



Remember!!

- ✓ You cannot redeliver blocked message.
- ✓ To see the content of a message in your Message Log, double click on the message and it will open in a new tab.
- ✓ If you block the domain, you will no longer receive messages from the sender.

FOR ASSISTANCE



You may contact the IT Office via helpme@scsu.edu for assistance.